



Annual Support Service Contract

Office Tel: 0151 907 2948
 Please fax to: 0151 672 0421 or visit:
www.taecanet.com/order.htm or send
 enquiry email: info@taecanet.com

We, the organisation detailed below, hereby subscribe for the Taecanet Springboard Annual Support Service Contract for the fees and the term indicated. We agree the Services shall be supplied on T-Learning Limited Terms of Service as set out at www.taecanet.com/order.htm (please read these before signing this Contract). We understand that this contract and T-Learning Limited Terms of Service will only come into force on acceptance by T-Learning Limited of this service contract by invoicing us for the service fees.

Subscriber Details

ORGANISATION NAME YOUR NAME

MAIN CONTACT

POSTAL ADDRESS

POSTCODE

EMAIL ADDRESS

TELEPHONE No.

YOUR POSITION

ORDER No. (if any)

SIGNATURE (I confirm I am duly authorised to sign on behalf of the Subscriber)

DATE

LEA

Your Annual Support Service

Whilst all Taecanet Springboard subscriptions include an interactive training programme, newsletters and telephone support on a non premium rate number – 0871 288 4580, to help schools successfully implement Taecanet Springboard into their teaching and learning, we have developed a comprehensive Annual Support Service. We strongly recommend that the best results from the service will be obtained by investing in this fully inclusive Service. This provides for:

- up to 2, two hour on-site visits and training sessions in Primary schools, and 3 two hour visits to Secondary schools
- telephone support at standard call charges and
- access to online support seminars and newsletters.

The Annual Support Service will run concurrently to your Taecanet Springboard subscription, and commences from your subscription date.

Single on site support and training visits are available on request

Our experienced training staff will tailor the training to your school, classes and individual teacher needs. We offer a mixture of full class sessions to introduce students to Taecanet Springboard tutorials to ensure that teaching staff have the necessary confidence and skills to use the service, and bespoke training, where we design a training programme, to fit your requirements.

ANNUAL SUPPORT - PRIMARY and MIDDLE SCHOOLS		
SUPPORT and TRAINING		Please Tick
Single Visit	£150	
Annual Contract	£275	

ANNUAL SUPPORT - SECONDARY SCHOOLS		
SUPPORT and TRAINING		Please Tick
Single Visit	£150	
Annual Contract	£400	